

# RUGBY WORLD CUP FRANCE 2023

**Cullivers Sport Travel**

RUGBY WORLD CUP OFFICIAL TRAVEL AGENT  
1987, 1991, 1995, 1999, 2003, 2007, 2015, 2019, 2023



## CRUISE TOUR *S.S Catherine* 15 – 26 SEPTEMBER

### FEATURED MATCHES

Australia v Fiji  
Australia v Wales

### CITIES VISITED

Lyon





RUGBY  
WORLD CUP  
FRANCE 2023

# MATCH SCHEDULE

POOL

**A**

NEW ZEALAND  
FRANCE  
ITALY  
URUGUAY  
AFRICA 1

FRANCE v NEW ZEALAND  
Fri, 8 Sept – 21:00  
Saint-Denis – Stade de France

FRANCE v AFRICA 1  
Thu, 21 Sept – 21:00  
Marseille – Stade Vélodrome

ITALY v AFRICA 1  
Sat, 9 Sept – 13:00  
Saint-Étienne – Stade Geoffroy Guichard

URUGUAY v AFRICA 1  
Wed, 27 Sept – 17:45  
Lyon – OL Stadium

FRANCE v URUGUAY  
Thu, 14 Sept – 21:00  
Lille – Stade Pierre Mauroy

NEW ZEALAND v ITALY  
Fri, 29 Sept – 21:00  
Lyon – OL Stadium

NEW ZEALAND v AFRICA 1  
Fri, 15 Sept – 21:00  
Toulouse – Stadium de Toulouse

NEW ZEALAND v URUGUAY  
Thu, 5 Oct – 21:00  
Lyon – OL Stadium

ITALY v URUGUAY  
Wed, 20 Sept – 17:45  
Nice – Stade de Nice

FRANCE v ITALY  
Fri, 6 Oct – 21:00  
Lyon – OL Stadium

POOL

**C**

WALES  
AUSTRALIA  
FIJI  
GEORGIA  
QUALIFIER WINNER

AUSTRALIA v GEORGIA  
Sat, 9 Sept – 18:00  
Saint-Denis – Stade de France

WALES v AUSTRALIA  
Sun, 24 Sept – 21:00  
Lyon – OL Stadium

WALES v FIJI  
Sun, 10 Sept – 21:00  
Bordeaux – Stade de Bordeaux

FIJI v GEORGIA  
Sat, 30 Sept – 17:45  
Bordeaux – Stade de Bordeaux

WALES v QUALIFIER WINNER  
Sat, 16 Sept – 17:45  
Nice – Stade de Nice

AUSTRALIA v QUALIFIER WINNER  
Sun, 1 Oct – 17:45  
Saint-Étienne – Stade Geoffroy Guichard

AUSTRALIA v FIJI  
Sun, 17 Sept – 17:45  
Saint-Étienne – Stade Geoffroy Guichard

WALES v GEORGIA  
Sat, 7 Oct – 15:00  
Nantes – Stade de la Beaujoire

GEORGIA v QUALIFIER WINNER  
Sat, 23 Sept – 14:00  
Toulouse – Stadium de Toulouse

FIJI v QUALIFIER WINNER  
Sun, 8 Oct – 21:00  
Toulouse – Stadium de Toulouse

QUARTER-FINAL 4

Sun, 15 Oct – 21:00  
Saint-Denis – Stade de France

WINNER  
POOL A



RUNNER-UP  
POOL B

SEMI-FINAL 1

Fri, 20 Oct – 21:00  
Saint-Denis – Stade de France

WINNER  
QF 1



WINNER  
QF 2

FINAL

Sat, 28 Oct – 21:00  
Saint-Denis – Stade de France



WINNER  
SF 1



WINNER  
SF 2

SEMI-FINAL 2

Sat, 21 Oct – 21:00  
Saint-Denis – Stade de France

WINNER  
QF 3



WINNER  
QF 4

QUARTER-FINAL 1

Sat, 14 Oct – 17:00  
Marseille – Stade Vélodrome

WINNER  
POOL C



RUNNER-UP  
POOL D

QUARTER-FINAL 3

Sun, 15 Oct – 17:00  
Marseille – Stade Vélodrome

WINNER  
POOL D



RUNNER-UP  
POOL C

BRONZE  
FINAL

Fri, 27 Oct – 21:00  
Saint-Denis – Stade de France

RUNNER-UP  
SF 1



RUNNER-UP  
SF 2

POOL

**B**

SOUTH AFRICA  
IRELAND  
SCOTLAND  
ASIA/PACIFIC 1  
ROMANIA

IRELAND v ROMANIA  
Sat, 9 Sept – 15:30  
Bordeaux – Stade de Bordeaux

SCOTLAND v ASIA/PACIFIC 1  
Sun, 24 Sept – 17:45  
Nice – Stade de Nice

SOUTH AFRICA v SCOTLAND  
Sun, 10 Sept – 17:45  
Marseille – Stade Vélodrome

SCOTLAND v ROMANIA  
Sat, 30 Sept – 21:00  
Lille – Stade Pierre Mauroy

IRELAND v ASIA/PACIFIC 1  
Sat, 16 Sept – 21:00  
Nantes – Stade de la Beaujoire

SOUTH AFRICA v ASIA/PACIFIC 1  
Sun, 1 Oct – 21:00  
Marseille – Stade Vélodrome

SOUTH AFRICA v ROMANIA  
Sun, 17 Sept – 15:00  
Bordeaux – Stade de Bordeaux

IRELAND v SCOTLAND  
Sat, 7 Oct – 21:00  
Saint-Denis – Stade de France

SOUTH AFRICA v IRELAND  
Sat, 23 Sept – 21:00  
Saint-Denis – Stade de France

ASIA/PACIFIC 1 v ROMANIA  
Sun, 8 Oct – 17:45  
Lille – Stade Pierre Mauroy

QUARTER-FINAL 2

Sat, 14 Oct – 21:00  
Saint-Denis – Stade de France

WINNER  
POOL B



RUNNER-UP  
POOL A

POOL

**D**

ENGLAND  
JAPAN  
ARGENTINA  
SAMOA  
AMERICAS 2

ENGLAND v ARGENTINA  
Sat, 9 Sept – 21:00  
Marseille – Stade Vélodrome

ENGLAND v AMERICAS 2  
Sat, 23 Sept – 17:45  
Lille – Stade Pierre Mauroy

JAPAN v AMERICAS 2  
Sun, 10 Sept – 13:00  
Toulouse – Stadium de Toulouse

JAPAN v SAMOA  
Thu, 28 Sept – 21:00  
Toulouse – Stadium de Toulouse

SAMOA v AMERICAS 2  
Sat, 16 Sept – 15:00  
Bordeaux – Stade de Bordeaux

ARGENTINA v AMERICAS 2  
Sat, 30 Sept – 15:00  
Nantes – Stade de la Beaujoire

ENGLAND v JAPAN  
Sun, 17 Sept – 21:00  
Nice – Stade de Nice

ENGLAND v SAMOA  
Sat, 7 Oct – 17:45  
Lille – Stade Pierre Mauroy

ARGENTINA v SAMOA  
Fri, 22 Sept – 17:45  
Saint-Étienne – Stade Geoffroy Guichard

JAPAN v ARGENTINA  
Sun, 8 Oct – 13:00  
Nantes – Stade de la Beaujoire

WORLDWIDE PARTNERS



JOIN THE 2023 FAMILY AT

**TICKETS.RUGBYWORLD CUP.COM**

**#RWC2023**

ALL MATCHES ARE CET (UTC +1). SUBJECT TO CHANGE. TM & © RUGBY WORLD CUP LIMITED 2023.

Welcome to Lyon! As the home of the infamous Little Prince and his creator, Antoine de St. Exupéry, there is a touch of magic in the air in **Lyon**. Perhaps you will find it when you walk into one of the **world gastronomy capital's** numerous restaurants, or when you are exploring the ancient Gaul capital's jaw-dropping Gallo-Roman Ancient Theatre of Fourvière. Maybe it will be when you are taking in the views of the city from the **Fourvière Basilica** viewpoint or the nearby Parc des Hauteurs, or when you are exploring the French Resistance Museum and the passageways they used to send secret messages. Lyon *will* charm you; it is just a question of how.

Make your way to your centrally located Lyon hotel for check in. Here you will stay for the for the next two nights on a bed and breakfast basis.



Breakfast at the hotel.

Today is at your leisure to explore Lyon.



Breakfast at the hotel before checking out of your hotel.

This morning is at your leisure in Lyon.

This afternoon you will transfer by coach to Stade Geoffroy Guichard, Saint Etienne to see RWC 2023 pool match Australia v Fiji.

\*Luggage to be stored in coach during match

Kick off

17:45

**RWC 2023 Australia v Fiji, Stade Geoffroy Guichard, Saint Étienne.**

After the match, transfer by coach to the S.S Catherine docked in Avignon.



23:00

Board the ship. Room service will be available on board if required.

MONDAY

18 SEPTEMBER TARASCON

B/L/D

Explore a sun-drenched Provençal town today with an allure all its own. Known for its remarkable Roman ruins, Arles so inspired Van Gogh that he painted some 200 paintings there. Arles has existed since the sixth century BC, when the ancient Greeks founded it and named it Theline. It was here that the Romans built their first bridge across the Rhône River, creating a vital overland route between Italy and Spain.

Featured Excursion - **Arles walking tour.**



The walled city of Avignon is one of the most fascinating towns in southern France, with a host of historic gems to explore—including the fortress residence of rebellious popes who broke from Rome and once lived and ruled here. You'll see the **Palace of the Popes** and much more today. Also have a chance to kayak under a 2,000-year-old Roman aqueduct.



*Choice of **Avignon walking tour with Palace of the Popes** or **Pont du Gard Roman aqueduct visit** or **"Let's Go" kayak ride on the Gardon River**.*

A special **Captain's Welcome Reception and Dinner** will be prepared for you this evening.

## WEDNESDAY 20 SEPTEMBER VIVIERS

B/L/D

An enchanting village where time seems to have stopped centuries ago, **Viviers** has a long and storied past that goes back more than 1,600 years, and a splendid architectural heritage to match. At one time, Viviers was divided along religious lines—the clergy lived in the upper part of the town, the laity in the lower part. Your exploration of the town will take you through both parts, as you begin at the crest and make your way to the riverbank.

Featured Excursion: **Intimate Viviers "Village Day"**.

If you love fine wine, you'll love the twin villages of Tournon and Tain-l'Hermitage.

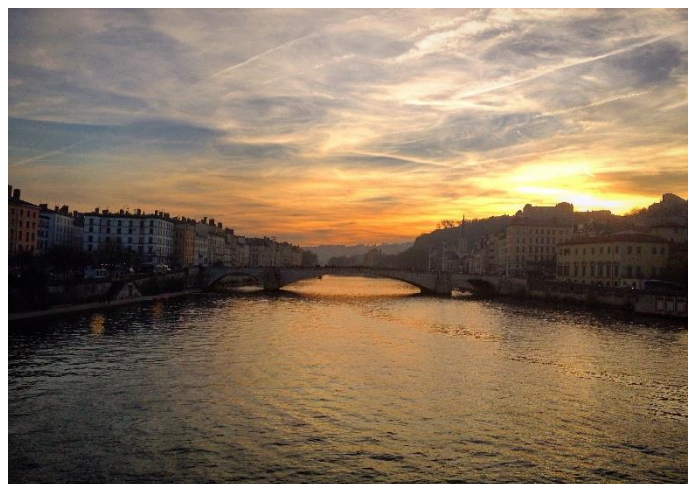
Tournon may be a small town, but stirring events took place here: A castle was raised on the hilltop in the 10th century to protect the region, and new fortifications were added over the centuries, including two "new" towers built to defend against Protestant attacks in the 16th century. You'll see the handsome houses constructed by wealthy merchants and garrison officers when you walk through the Rue de Doux area, and you'll pass the 14th-century church and the oldest secondary school in France.



***Choice of Tournon and Tain-l'Hermitage twin villages stroll with wine tasting or "Let's Go" Hermitage terrace vineyards hike with wine tasting.***

As the epicentre of French gastronomy, Lyon is a city of tantalizing contrasts. There's much to explore here, from the work of culinary visionaries to silk weavers' secret passageways. After your choice of excursions, embrace the locals' favourite mode of transportation with a bike ride—a great way to see the sights.

***Choice of Lyon Capital of Gastronomy tour or Silk weavers walking tour or "Let's Go" Lyon peninsula bike tour.***



The pace of life is decidedly more relaxed in Burgundy, where endless rows of grapes hang heavy on the vine. The capital of the region's wine trade, Beaune is renowned for its history, beauty and highly prized wine, as well as its medieval-era hospital—the Hospices de Beaune.

*Choice of **Burgundy landscapes, Beaune and the hospices or Mâcon walking tour.***



A special Captain's Farewell Reception and Dinner will be prepared for you this evening.

Disembark the ship.

You will be met by your local coach and guide and transferred to your hotel in Lyon for check in. Here you will stay for the next two nights on a bed and breakfast basis.

This afternoon you will transfer by coach to Parc OL, Lyon to see RWC 2023 pool match Australia v Wales.

**Kick off 21:00**

**RWC 2023 Australia v Wales, OL Stadium, Lyon.**

After the match, transfer by coach back to your hotel.

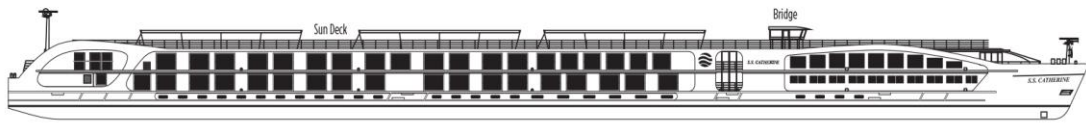
Breakfast at the hotel.

Your day is at leisure to explore Lyon on your own.

Breakfast at the hotel prior to check out.

Own arrangements for your onward journey.

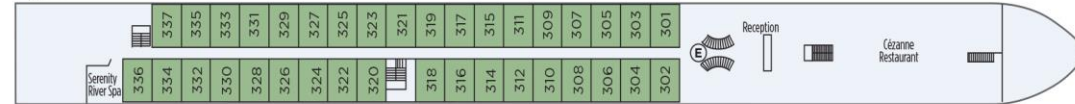
# S.S. CATHERINE



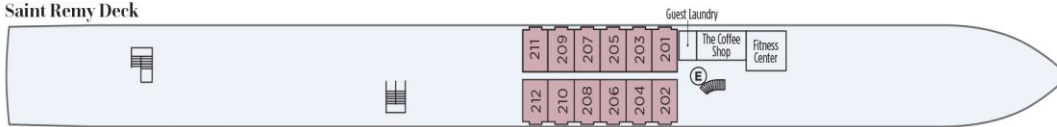
## Camargue Deck



## Avignon Deck



## Saint Remy Deck



Grand Suite 
  Suite 
  Deluxe Balcony 
  French Balcony 
  Classic 
 E Elevator 
 • Triple accommodation available



**CLASSIC CABIN**



**FRENCH BALCONY CABIN**



**DELUXE CABIN**



**Tour cost based on minimum 40 people travelling together on above itinerary, twin/double share basis -**

<b>Classic Cabin:</b>	<b>\$11,410.00 per person</b>
<b>Upgrade to French Balcony Cabin:</b>	<b>\$13,210.00 per person</b>
<b>Upgrade to Deluxe Balcony Cabin:</b>	<b>\$13,910.00 per person</b>

**TOUR COST INCLUDES:**

- Modern & luxury coach transfers as detailed in above programme
- Local English-speaking professional tour leader for the duration of the tour
- 4 nights twin/double share accommodation in a 4-star Lyon hotel including daily breakfast
- 7-night cruise on the striking *S.S. Catherine*

**ONBOARD INCLUSIONS**

- All meals onboard - 7 breakfasts, 5 lunches, 7 dinners
- Captain's Welcome and Farewell Receptions  
*We recommend a sports jacket for dinners, but smart casual is fine. It is a luxury cruise but not formal.*
- Unlimited beverages onboard, including fine wine, beer, spirits, soft drinks, specialty coffee and tea, and mineral water
- 6 days of excursions, including "Choice Is Yours" options, all fully hosted by English-speaking local experts
- Guided "Let's Go" and "Village Day" programs
- State-of-the-art Quietvox portable audio-headset system on all excursions
- Use of bicycles and Nordic walking sticks
- Free Internet and Wi-Fi access
- Captivating onboard local entertainment
- Gratuities for onboard personnel (ship staff, crew, Cruise/Tour Manager) are included during the cruise/tour
- Assistance 24/7 from local France tour representative

**RUGBY WORLD CUP 2023 INCLUSIONS:**

Rugby World Cup 2023 Category 2 tickets with all Rugby World Cup royalties to the following games:

- Australia v Fiji, Stade Geoffroy, Saint-Étienne
- Australia v Wales, OL Stadium, Lyon

**TOUR COST DOES NOT INCLUDE:**

- International airfares from Australia (land only package)
- Meals & drinks other than stated
- Optional activities/excursions or transportation on days of leisure
- Tips/gratuities to local service providers (cruise service provider tips included)
- Items of personal nature (e.g., laundry, phone calls, room service, etc)
- Passport and visa costs – please check with this office if you require visas for your tour. If you are travelling on a non-Australian passport, please check if you require a re-entry visa for Australia
- Travel Insurance is **ESSENTIAL** – A comprehensive policy with NIB Travel Insurance is available from Gullivers on application

Note: The itineraries presented are subject to modification due to water levels, closures because of public holidays or other uncontrollable factors. Every effort will be made to operate programs as planned, but changes may still be necessary throughout the cruise. This day-to-day schedule is subject to change. Your final day-to-day schedule will be provided onboard on the first day of your cruise.

Land costs are based on an exchange selling rate of 0.63 against the Euro.

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**BOOK NOW!**  
**COMPLETE ONLINE BOOKING FORM - RWC CRUISE TOUR**

*Alternatively, complete the manual booking form below clearly in block letters & return to Gullivers with payment*

**BOOKING FORM**  
**RUGBY WORLD CUP 2023**  
**CRUISE TOUR \*\* v2**

**PASSENGER ONE**

**PREFERRED TITLE:** \_\_\_\_\_

**PASSENGER SURNAME** *(As shown in your passport):* \_\_\_\_\_

**PASSENGER FIRST NAME** *(As shown in your passport):* \_\_\_\_\_

**PASSENGER NATIONALITY:** \_\_\_\_\_

**PLACE OF BIRTH:** \_\_\_\_\_

**PASSPORT DATE OF ISSUE:** \_\_\_\_\_

**PASSPORT DATE OF EXPIRY:** \_\_\_\_\_

**PASSPORT NUMBER:** \_\_\_\_\_

**ISSUING COUNTRY:** \_\_\_\_\_

**DATE OF BIRTH:** \_\_\_\_\_

**SPECIAL REQUIREMENTS** *(dietary, medical conditions etc):*  
\_\_\_\_\_  
\_\_\_\_\_

**PASSENGER TWO**

**PREFERRED TITLE:** \_\_\_\_\_

**PASSENGER SURNAME** *(As shown in your passport):* \_\_\_\_\_

**PASSENGER FIRST NAME** *(As shown in your passport):* \_\_\_\_\_

**PASSENGER NATIONALITY:** \_\_\_\_\_

**PLACE OF BIRTH:** \_\_\_\_\_

**PASSPORT DATE OF ISSUE:** \_\_\_\_\_

**PASSPORT DATE OF EXPIRY:** \_\_\_\_\_

**PASSPORT NUMBER:** \_\_\_\_\_

**ISSUING COUNTRY:** \_\_\_\_\_

**DATE OF BIRTH:** \_\_\_\_\_

**SPECIAL REQUIREMENTS** *(dietary, medical conditions etc):*  
\_\_\_\_\_  
\_\_\_\_\_

**ADDRESS:** \_\_\_\_\_ **POSTCODE:** \_\_\_\_\_

**PHONE (Work):** \_\_\_\_\_ **(Home):** \_\_\_\_\_ **(Mobile):** \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**\*\* Please attach a copy of your passport/s to this form \*\***  
Please send a copy of your passport if it is current and valid 6 months past your 2023 tour. Alternatively, this will be requested in early 2023

**ACCOMMODATION REQUIRED:**     **TWIN SHARE** (two beds per room)     **DOUBLE** (one double bed per room)  
 **SINGLE** (single supplement applies, on request only)

**CRUISE CABIN REQUIREMENTS:**     **CLASSIC CABIN**     **FRENCH BALCONY CABIN**  
 **DELUXE BALCONY CABIN**

*If you wish to share a twin room with a person not listed on this form, please advise their full name if known.*

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**TRAVEL INSURANCE: (HIGHLY RECOMMENDED)**

- YES**, please send information  
 **NO** thank you  
 **I ALREADY HAVE A POLICY.** Existing policy details: \_\_\_\_\_
- 

**I ENCLOSE THE DEPOSIT OF \$3,500.00 PER PERSON TO SECURE MY/ OUR PLACE ON THE TOUR \_\_\_\_\_ (no of persons)**

**PAYMENT OPTIONS:**    **CREDIT CARD:**  MasterCard /  Visa /  Amex (1% surcharge applies for AMEX Transactions).  
**BPAY:**  An invoice will be sent to you with payment details

**CREDIT CARD HOLDERS NAME:** \_\_\_\_\_ **CVV:** \_\_\_\_\_

**CREDIT CARD NUMBER:** \_\_\_\_\_ **EXPIRY DATE:** \_\_\_\_\_

**AMOUNT TO BE DEBITED: \$** \_\_\_\_\_ (if paying by Amex please add a 1 % surcharge to the amount)

I confirm that I accept the Gullivers Sport Travel Terms and Conditions on behalf of all people listed on this booking form.

Signed \_\_\_\_\_ Date \_\_\_\_\_

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Gullivers Sport Travel Pty Ltd  
Telephone: 1300 307 077 | (02) 9267 8655  
Email: gullivers@gullivers.com.au

## CONDITIONS OF BOOKING

Please read all these booking conditions carefully and ensure all tour participants are provided with a copy

### Responsibility

Gullivers Sport Travel Pty Ltd ACN001 439 685 trading as Gullivers Sport, Music and Education Travel (which expression shall for the purpose of these conditions include subsidiaries, affiliates or associates and hereinafter shall be called "Gullivers") acts only as an agent for and sell various travel related products as agent on behalf of, the hotels, airlines, bus or car companies, railroads, steamship lines, or owners or contractors providing accommodation, transportation or other services (third party supplier), and all coupons, exchange orders, receipts, contacts and tickets issued by Gullivers are issued subject to any and all tariffs, terms and conditions under which any accommodation, transportation or any other services whatsoever are provided by such third party supplier. Gullivers shall not be liable or responsible for death of or injury to any person or loss of or damage to any property or otherwise (including baggage), loss of deposit, or damage (including monetary loss) of any kind resulting from cancellation, or termination whether due to its servants agents or employees negligence or otherwise arising out of or in connection with any booking of accommodation, transportation or other services, or resulting directly or indirectly from acts of God, dangers incident to the sea, hijack, fire, breakdown in machinery or equipment, acts of governments or other authorities, de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, terrorist activity and its consequences, thefts, pilferage, plague, epidemics, pandemic, infectious disease outbreak or any other public health crisis (including quarantines or other travel or employee restrictions, natural or other disaster (such as volcanic ash or hurricanes or similar events), nuclear incident, fire or bushfires, adverse weather conditions (actual or threatened, including snow and fog), closed or congested airports or ports or other modes of transport, unavoidable technical problems with transport, unforeseen alterations to transport schedules, transportation disruptions or cancellations, domestic and/or international travel restrictions, changes to travel advisories and restrictions, changes to health advisories and quarantines, changes to immigration, labour and free-movement laws resulting from BREXIT, rescheduling of aircraft or boats or other modes of transport, changes to applicable laws and/or other government mandates (including evacuation orders and border closures), and similar events), medical or customs regulations delays or cancellations of or changes in itinerary or schedules or overbookings or defaults, or from any causes beyond Gulliver's control or through the acts of default of the hotels, airlines, bus or car companies, railroads, steamship lines or owners or contractors providing accommodation, transportation or other services or for any loss or damage resulting from improper or insufficient passports, visas or other documents and that neither Gullivers nor its servants agents or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour members as a result of any of the foregoing causes. All prices quoted are subject to change without notice having regards to unforeseen circumstances, foreign exchange fluctuations and variations in airline operating costs including but not limited to say an escalation of fuel prices. Unused services cannot be refunded or exchanged. Gullivers reserves the right to cancel the tour and/or modify the itineraries in any way it thinks desirable and further reserves the right to decline to accept any person or any tour and may substitute hotels where necessary. The issuance and acceptance or receipts, tickets, vouchers, coupons, or travel orders shall be deemed consent to the above.

**Tour Prices:** Tour prices are based on costs in effect at the time the latest proposal was issued. Costs will also depend on availability of all services/inclusions quoted on at time of booking. These costs are subject to the group travelling together throughout the tour. Any variation will incur an amendment fee and may also jeopardise the costs for the rest of the group. Prices are based on the tour numbers stipulated on the itinerary. Any change in tour numbers will result in a revised tour price. All costs shown are subject to alteration (up or down) due to exchange rate fluctuations (based on the selling rate) and increases in land and air costs which may arise between now and the date of departure.

### General Payments Schedule:

Bookings will be made when deposit has been received in our office.

Initial Deposit:	At time of booking	\$3,500.00 per person
Instalments:	1 <sup>st</sup> August 2022	\$3,500.00 per person
Final Payment	1 <sup>st</sup> March 2023	Balance

### Cancellation charges per tour member:

Notice of cancellation must be made in writing. Subject to your refund and remedy rights under the Australian Consumer Law, the following change or cancellation fees will apply to your booking:

Time of booking - 31<sup>st</sup> October 2021: \$1,000.00 per person

1<sup>st</sup> November 2021 – 31<sup>st</sup> July 2022: \$3,500.00 per person

1<sup>st</sup> August 2022 – 28<sup>th</sup> February 2023: \$7,000.00 per person

1<sup>st</sup> March 2023 – Departure Day & after commencement of travel: Nil Refund.

*Please note there may be specialised inclusions in your tour such as Train Tickets, Theatre/ Show or special event tickets, instant purchase airline tickets etc that are non-refundable in addition to the above cancellation charges. These cancellation fees are in addition to any cancellation fees that may be levied by our tour suppliers.*

**Amendment Fee:** Any person wishing to deviate from the group tour arrangements will be charged a standard \$100.00 per person amendment fee plus any additional charges involved with the amendment (i.e. increase in airfare, additional transfers, accommodation etc). The above amendment and cancellation fees and charges reflect the reasonable, direct and indirect costs, time and effort incurred or involved in Gullivers providing booking and advisory services to you, as well as processing and managing the changes to, or cancellation of your booking. All bookings are made on your behalf subject to the terms and conditions imposed by the third party supplier. If, for example, a third party supplier's terms and conditions contain a "no refund policy", Gullivers will only be able to provide you with the remedy provided by the third party supplier (if any), which may include a travel credit supplied by the third party supplier. Changed or cancelled bookings for any reason (including by reason of matters outside your or our control) may also incur third party supplier fees, which can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Third party supplier fees may also apply where a booking is changed for any reason and when tickets or documents are re-issued. Where Gullivers incur any liability for a third party supplier change or cancellation fee for any booking which is changed or cancelled for any reason, you agree to indemnify us for the amount of that fee. Where you seek a refund for a changed or cancelled booking for which payment has been made to the third party supplier, Gullivers will not provide a refund to you until Gullivers receive the funds from that third party supplier (which may take 3-6 months, or longer, dependent upon the supplier processing time). In the event Gullivers are still holding the funds, Gullivers can only provide you with a refund once Gullivers are authorised by the third party supplier to process your refund, subject to that third party supplier's change or cancellation policy.

#### **Cancellations due to Covid-19 affected travel plans**

Where a cancellation of tour plans occurs due to COVID-19 restrictions imposed by the Australian Government, or in the case of international travel where any foreign government imposed restriction on travel to, from and within a country that you are travelling to, from or within, or by a third party supplier the payment of a refund will be contingent on the recovery of funds from a third party supplier i.e. airline, accommodation, transport provider, tour service provider. Gullivers will take active steps to seek to recover funds from suppliers to pass on to the consumer. In addition, Gullivers reserve the right to charge a cancellation fee for administration and other expenses incurred at a cost of no less than \$100.00 per person. As an alternative to cancellation, Gullivers will discuss postponement of travel plans if the consumer wishes to pursue a credit. Where a third party supplier is willing to provide a credit, Gullivers will negotiate for the best possible outcome of credit for any funds held by a third party supplier for future use. Gullivers is not responsible for the loss or expiry of a credit or unused credit.

**Documentation:** Australian citizens require a passport with minimum 6 months validity from date of departure from final destination, and a current vaccination record or report in accord with the current government or third party supplier conditions. For international travel booking, Gullivers will assume that all travellers on the booking have a valid Australian passport which is valid for the relevant destination and transit point. If this is not the case, you must let us know. Other passport holders may require additional documentation. It is important that you ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility (except to the extent caused by fault on our part). Gullivers can provide you with general information only on visa and passport requirements that apply to international travel bookings you make with us. Please check your applicable requirements with our Travel Consultant. A copy of each person's passport is required.

**Country Pre-entry clearance:** You should ask your travel consultant if your country of destination requires you to submit an online pre- entry form prior to your arrival. For example: US and Canadian ESTA or a COVID Declaration to re-enter Australia. Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a third-party supplier. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable, and/or subject to cancellation and/or other change fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. Your name on your passport, visa and other travel documents must all be identical. An incorrect name on a booking may result in an inability to use that booking, the booking being cancelled, and the application of additional change and/or cancellation fees. Please review your travel documentation carefully and advise us immediately of any errors in names, dates or timings. As a general rule your travel documents will be available for collection 2 weeks prior to your departure date, however this will depend on your individual arrangements. Please contact Gullivers to confirm when your travel documents will be ready for collection.

**Baggage:** Standard baggage allowance, one piece weighing maximum 20 kg plus 1 cabin bag (piece) of 115cm with a maximum weight of 5kg per person (Please note these restrictions vary between airlines & depends on your destination. Please check with your tour consultant for applicable allowances for your plans). Luggage in excess of these limits will be charged for at the appropriate excess baggage rates. Excess baggage (if your airline allows it) can be expensive and is your responsibility. Gullivers will not be liable for any expenses, fees, penalties, costs, liabilities, damages or losses associated with baggage allowances and excess baggage. Baggage is the responsibility of the passenger at all times (Travel Insurance is strongly recommended).

**Insurance Protection:** "Highly recommended and available from Gullivers Sport Travel". Gullivers strongly recommend you have Comprehensive Travel Insurance to cover all your travel arrangements and encourage travellers to have a policy in place as soon as they make a payment towards their trip plans. This is the sole responsibility of the traveller. Your insurance protection should at least include cover for cancellation, medical and repatriation expenses, personal injury and accident, death and loss of personal baggage and money and personal liability insurance. Evidence of such insurances should be produced to Gullivers on request. If you choose to be covered for Travel Insurance with an alternative provider such as a credit card company, Gullivers recommend that you

thoroughly check the policy wording for levels of coverage. Insurance cover offered by credit card companies or reciprocal medical cover agreements are often not comprehensive. Travel insurance is strongly recommended by the Department of Foreign Affairs and Trade for all overseas travel. Please ensure you are given a policy number and your policy includes adequate hospital cover, 24hr emergency contact and assistance during your holiday. Make sure you read the PDS before you decide to buy your travel insurance.

**Airline & Airport Taxes, Surcharges & Levies:** Are not included in the tour cost as they are continually changing. Any of these charges imposed by the airline will be notified to you at the time of final payment 2 months prior to departure.

**Frequent flyer/mileage accrual:** Some group airfares are not eligible to accrue frequent flyer points (due to discounted group airfares). Please advise your travel consultant if you are a member of the airlines associated frequent flyer program to see if your fare is eligible for frequent flyer point accrual.

**Hotel quarantine** (and additional travel costs associated with quarantine both here and abroad). The cost of which is the sole responsibility of the tourist and Not Gullivers.

**Travel Advisories:** Gullivers strongly suggest that you consult the Department of Foreign Affairs (DFAT) website and register (either group or individual) so that you are kept up to date with any travel warnings or advisories that may be in place for your destinations ([www.dfat.gov.au](http://www.dfat.gov.au)). You should also advise DFAT of your travel details such as date of departure and itinerary.

**Travel and Immunisations:** It is essential that all tour participants discuss their personal travel plans with a health professional to ensure you have the correct vaccinations for your trip and any booster doses of childhood vaccinations you may need.

Upon re-entry into Australia, Customs & Immigration will request a copy of your vaccination certificate if you have visited areas that have current health risks or hazardous diseases. For further information, visit *Smart traveller* to check the current health alerts and warnings for the destination/s you are visiting – <http://smartraveller.gov.au/guide/all-travellers/health/Pages/default.aspx>

**Privacy:** Please read Gullivers Privacy Policy at <https://www.gullivers.com.au/privacy-policy/>

**Disclaimer:** Gullivers disclaimer can be read at <https://www.gullivers.com.au/disclaimer/>

#### **COVID-19 TRAVEL INFORMATION & ADVICE**

It is essential that all travellers adhere to government regulations and requirements for travel interstate and abroad.

Proof of vaccination status for each traveller, must be available to be shown as required by third party suppliers and any government official on request at all times during your travel. Gullivers cannot be held responsible for any delay, cancellation or expense caused from insufficient or incomplete vaccination status documentation before departure or during travel. You hereby acknowledge that it is your responsibility not Gullivers to ensure you understand the Covid-19 travel restrictions and vaccination requirements of the country/ies you are traveling to which may be subject to change with no notice.

For the most up to date information on entrance into your destination/s as well as your return into Australia, please monitor Australian Government official advice to ensure you are well prepared before departure, during transit and upon arrival for your destination.

Home Affairs, Covid-19 & the Border: <https://covid19.homeaffairs.gov.au/>

Australian Government, State & Territory information: <https://www.australia.gov.au/states>

*In addition you should familiarise yourself with airline requirements around passenger safety, including the requirement for face masks and the need to produce evidence meeting airline and border control requirements in relation to a negative COVID-19 test both for transit and final destination passengers. This information is subject to change without notice so Gullivers recommend you update yourself in relation to the relevant airline and government policies for your transit and final destination at each of (i) the time of booking, (ii) as you approach your travel date, and (iii) immediately before travel. You acknowledge that you are choosing to travel at a time where you may be exposed to the Coronavirus. It is your own responsibility to acquaint yourself with all relevant travel information, including applicable health risks. You acknowledge that your decision to travel is made based on your own consideration of this information, and you acknowledge and agree that you are aware of, and assume responsibility for, the risks associated with traveling at this time. To the fullest extent permitted by law, Gullivers accept no liability in relation to these additional risks.*



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